

Warranty

Revised on January 5, 2023

1. Warranty Period

The warranty period is one (1) year from the date of receiving inspection.

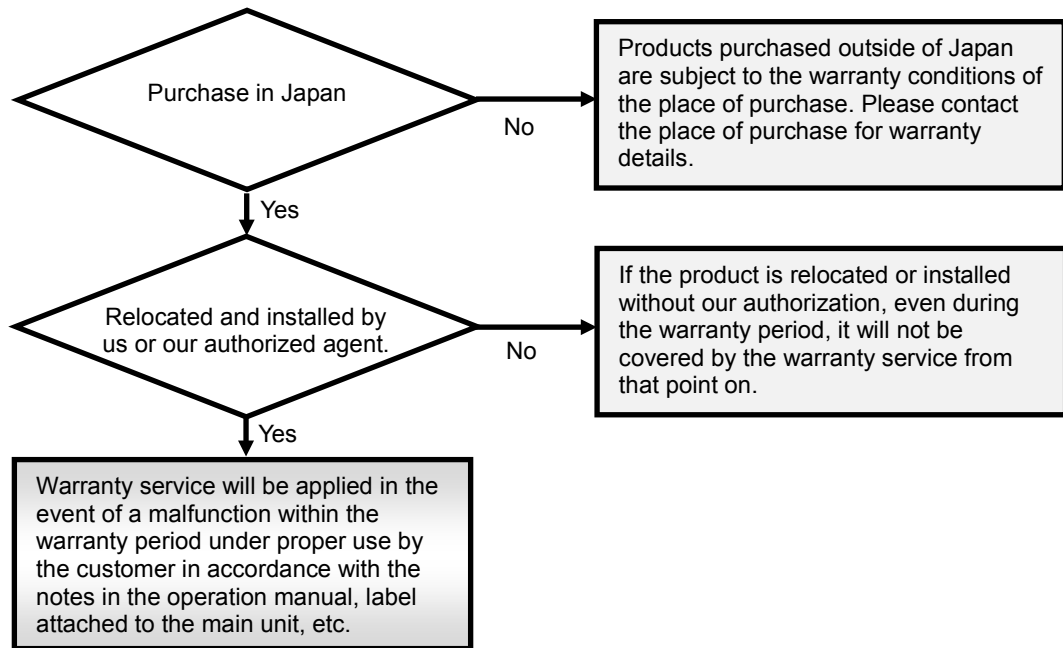
During the warranty period, if this product requires adjustment or repair in spite of correct use in accordance with the notes in the operation manual or on the label attached to the main unit, we will adjust or repair the product free of charge.

The warranty period of the FC-LD/ oscillation unit/fiber laser module itself is different from the above. For details, refer to the main text of the operation manual or specifications.

2. The warranty does not cover the followings:

- Defect, damage, or malfunction due to dropping or impact during transportation by customer.
- Defect, damage, or malfunction due to the installation by customer without our knowledge.
- Defect, damage, or malfunction due to the surrounding environment, such as temperature, humidity, vibration, overvoltage, blackout, overload, noise, oil mist, corrosive gas, or animal ingress, etc.
- Damage due to crack, discoloration and dirt caused while in use and due to improper storing.
- Defect, damage, or malfunction due to not following the proper operation and maintenance, as described in the operation manual or label.
- Defect, damage, or malfunction due to abnormal voltage from outside or the external devices (including software) connected to the product.
- Defects due to the parts supplied or designated by the customer.
- Defect, damage, or malfunction due to adjustment, repair or modification by customer or person other than our company and our designated service agency.
- Consumable parts, replacement, or maintenance such as cleaning described in the operation manual.
- Defect or damage caused by natural disasters including; earthquake, fire, salt water, storm, and lightning; inevitable accidents including war and terrorism, etc.
- Defects due to reasons that could not be foreseen by the scientific and technological level at the time of shipment.
- Any other malfunctions or damages for which we are not deemed responsible.

3. Application of Warranty Provisions



4. Warranty Service

In the event this provision is applied, the following scope will be handled free of charge.

Parts cost: Free of charge	Repair fee: Free of charge
Travel expenses (1): Domestic travel from the nearest service location will be free of charge (including transportation costs, travel man-hours, and lodging costs).	Transportation cost (1): Domestic transportation from the nearest service location, and transportation of the repaired product from our company to the designated location in Japan will be free of charge (including shipping and insurance costs).

Even if the product is covered by warranty, the following items will be covered for a fee (at the customer's expense).

Travel expenses (2): For worker dispatching to outside of the country, the travel fee will be charged (including transportation costs, man-hours for travel, and lodging costs). In countries other than Japan, China, Thailand, and the U.S., services may be provided from outside of the country.	Transportation cost (2): In case of return repair, the customer is responsible for the one-way portion of the transportation cost to our company. The same applies if the repair is completed and transported out of the country (including shipping costs, customs duties, and insurance costs).
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5. Scope of Warranty

The product is covered by warranty until it is restored to the condition before damaged. Any secondary damage such as equipment damage, opportunity loss, or lost profit caused by any defect of the product is not covered by warranty.

6. Out-of-Warranty Repair

If the performance of a product can be recovered and maintained by repair, we will provide paid repair at customer's request basis. We might decline the repair for the product which was shipped out ten (10) years or more ago. We will warrant parts and/or units replaced for three (3) months from the date of replacement or repair, except for consumable items. In case the failure was caused by factors other than replaced parts or units, the repair fee will be charged, despite the product being warranty period.

7. Maintenance Term of Products

The maintenance term of products is seven (7) years after production is discontinued. However, we might decline the repair if the required part is difficult to obtain due to various reasons, despite the product being warranty period.

8. After-Sales Service

If any question or request for repair and purchase of parts or units arise, contact sales personnel, authorized distributors or representatives of AMADA WELD TECH. For request for repair, inform of the model, serial number, problem and distributor's name where the product was purchased from.

Attention

- Do not duplicate, partially or entirely, the operation manual.
- We reserve the right to change the content of the operation manual at any time without notice.
- Please inform us if you find incomprehensible matters, mistakes, typographical errors, etc.

For customer's use:

Date of Purchase	
Distributor's Name and Address	
Serial No.	

Please contact our sales department or your local distributor if you have any request for after-sales service or other questions regarding our products.

For your records, please fill in the above box.